SS&C|Blue Prism Document Automation
Fair Usage Policy

Definitions

Processed Pages   All pages submitted to the Blue Prism Document Automation service irrespective of whether those pages are Classified and/or Digitized.

Classified Pages   A page is classified when the Document Automation Service is able to match it to a template page configured in the service.

Digitized Pages   A page is digitized when it has been Classified and the Document Automation Service extracts handwritten and/or printed-type fields and converts them into machine-readable data.

Cruft Pages   Processed Pages that cannot be Classified and, hence, cannot be Digitized.

Fair Usage Policy

Fair Usage Capacity
Cruft Pages may not be more than 55% of Processed Pages.
Less than 500 template sheets per pipeline.
Less than 2,000 schema fields per pipeline.
Less than 1,000 pages per batch.
Maximum 50MB (megabytes) per file submitted. This is a hard system limit.

Document Automation's fair usage policy ensures that the service is performant for all users and allows Blue Prism to provide customers with a simple pricing scheme.

Blue Prism will notify you in advance if we believe your usage is not within our fair usage policy and work with you to redress the usage.