SS&C Blue Prism Professional Services - Third party processors and subprocessors

Personal data and Professional Services

Unless we agree otherwise in a SOW, we only want to receive, and are a controller for, basic personal data (i.e. contact details and information about a person's role) in order to communicate with people in provision of our services (in the agreement we define this basic personal data as "Account Management Information"). We ask our customers not to share any other personal data with us.

If customers do need to share additional information with us, customers are required to alter it so as to remove any personal data before sharing the additional information (in the agreement we define this altered information as "Cleansed Information").

We will only ever be a processor for personal data (other than Account Management Information) if a customer inadvertently provides us with unredacted personal data or we agree to process personal data under a SOW and, in such circumstances, the entities listed below may be subprocessors for that personal data.

Technology providers

The following technology providers are used in relation to the provision of customer support services:

Entity	Entity country	Processing activity
Microsoft	United States	Office 365 and Microsoft support services provider.

Affiliates

Affiliates of ours from time to time, including those listed below, may be involved in the provision of services such as technology, customer support services and professional services.

Entity	Entity country
Blue Prism Limited	United Kingdom
Blue Prism Software, Inc.	United States
Blue Prism Pty. Ltd	Australia
Blue Prism K.K.	Japan
SS&C Technologies, Inc.	United States
Intralinks, Inc	United States

Updates

We may, from time to time, decide to work with new third party processors/subprocessors, and will update the above accordingly.

Last updated: 14 June 2023