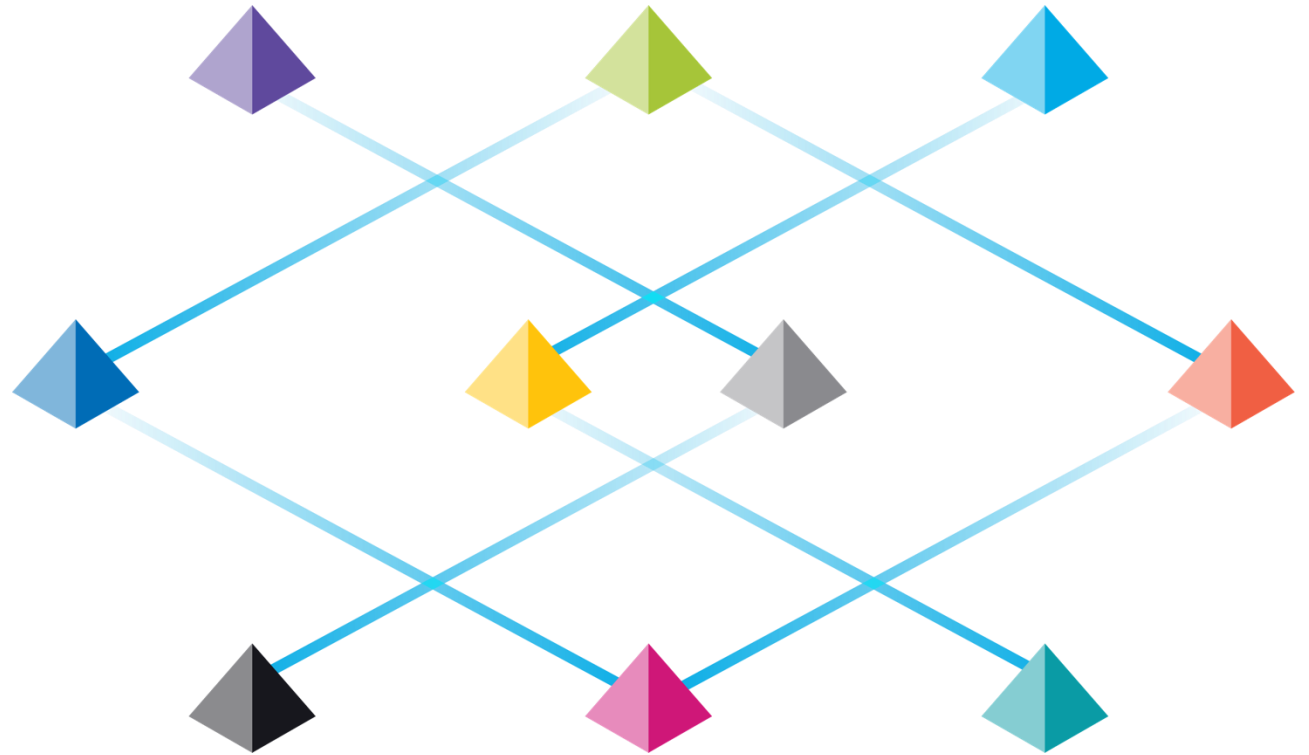


RESOURCE TRAINING BRIEFING PACK



Skills

Initialize Getting Started

The following skills are recommended for the initialize phase of implementing an Robotic Operating Model. These may be separate roles, or individuals may perform multiple skills.

ROM Architect	Head of RPA	Lead Developer
Technical Architect	Process Analyst	Process Controller
Solution Designer	Support Analyst	Developer
Test Analyst	Release Manager	Delivery Lead

Industrialize and Institutionalize

All of these skills are recommended as capabilities mature. Customers generally find these become defined roles performed by different individuals.

Initialize Delivery Roles

The following roles are recommended for the implementation of the first processes at a client site.

ROLE	ROLE OBJECTIVE	PERCENTAGE EFFORT
Project Manager	To manage the implementation of a certified Blue Prism Capability	5%
Process Analyst	To lead Opportunity Assessments , create the Process Definitions and support the testing as required	10%
Lead Developer	To be expert in all phases of Blue Prism solution development and associated methodology plus hands on design, develop, test and support of the solutions	25%
Developer	To design, develop, test, run and support Blue Prism solutions	60%

In addition Blue Prism consultants provide support and guidance where the client resources require training on the product, infrastructure and implementation methodology best practice.

Institutionalizing a Capability

In addition to the Head of Robotic Automation and depending on the organizational objectives, a Blue Prism RPA capability can include some, or all, of the following roles.

ROLE	ROLE OBJECTIVE	CERTIFICATION CRITERIA
ROM Architect	Responsible for managing the creation of the Blue Prism delivery capability within an organisation	Pass ROM Architect Exam
Delivery Lead	To manage the delivery of specific automated processes in line with the delivery management methodology	Lead delivery of 2 client processes
Lead Technical Architect	Provides a superior level of experience and knowledge of the technical aspects of the Blue Prism infrastructure	Pass Designing a Blue Prism Environment Installing Exam and Configuring a Blue Prism Environment Exam
Technical Architect	Has clear knowledge and understanding of how all Blue Prism architectural components should be deployed and configured for a successful implementation	Undertakes the Technical Architect Upskilling path
Process Analyst	To lead Process Discoveries and create the Process Definitions	Lead 2 opportunity assessments & 3 PDD's
Lead Developer / Senior Process Developer	Responsibility for supporting the creation and evolution of the delivery framework, mentoring other process developers and delivering automated processes.	Pass Developer Certification Exam, Professional Developer Exam and Solution Designer Exam
Developer	To design, develop, test and support Blue Prism solutions	Pass Developer Certification Exam
Junior Developer	To develop, test and support Blue Prism solutions with support from Blue Prism developers	Pass Developer Certification Exam
Solution Designer	Designs automated solutions based on Blue Prism best practices and principles	Pass Developer Certification Exam and Solution Designer Exam
Process Controller	To control, administer and co-ordinate the automated processes in the operational environment	Undertakes the Process Controller Upskilling path
Support Analyst	To provide first line support for the Blue Prism production processes	Complete Support Analyst Upskilling path Pass Developer Certification Exam
System / Release Manager	To provide control and security for deployments across multiple environments whilst support the environment feasibility	Pass Developer Certification Exam and complete the Process Controller path

Training Curriculum for Delivery Roles

Each role within a Robotic Automation capability has a specific curriculum of training modules. These are intended to support each individual as they gain delivery experience.

ROLE	UPSKILLING TIMEFRAME	PRODUCT INDUCTION	PROCESS ASSESSMENT	ROM	CONTROLLER	DEVELOPER	SUPPORT
ROM Architect	6-9 months	✓		✓			
Delivery Lead	2-3 months	✓					
Lead Technical Architect	6-9 months	✓					
Technical Architect	2-3 months					✓	
Process Analyst	2-3 months	✓	✓				
Lead Developer / Senior Process Developer	6-9 months				✓	✓	✓
Developer	3-4 months					✓	✓
Junior Developer	N/A	✓				✓	
Solution Designer	3-4 months					✓	
Process Controller	N/A	✓			✓		
Support Analyst	3-4 months				✓	✓	✓
System / Release Manager	N/A				✓	✓	

Technical Architect Upskilling Path



Certification Exam

- Technical Architect
- Exam Code: ATA01/ATA02



- 75 minutes

Certification Exam

- Installation Engineer
- Exam Code: AIE01/AIE02

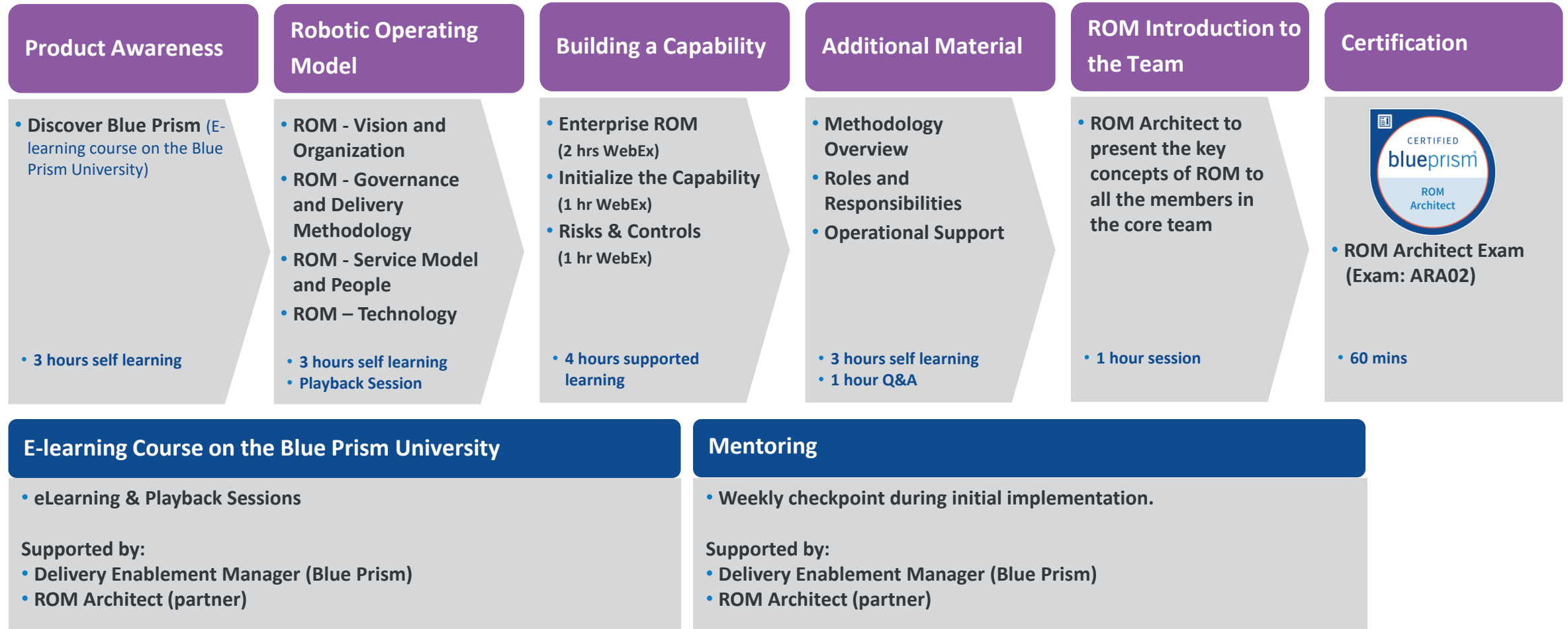


- 1 hour

Blue Prism Portal

ROM Architect

The Robotic Operating Model (ROM) Architect is responsible for managing the creation of the Blue Prism delivery capability within an organization.



Lead Developer Training Path

The Lead Developer, as a Senior Process Developer, will be responsible for supporting the creation and evolution of the delivery framework, mentoring other developers, designing automated solutions and leading the delivery of these solutions.

The Lead Developer will be expected to ultimately achieve the following certifications:

Developer Certification

Professional Developer Certification

Solution Designer Certification

Developer Training

- Foundation Training
- E-Learning Courses
- Mandatory Guides

The diagram illustrates the Developer Accreditation Path, which is a structured process for training and certifying developers. It starts with Foundation Training, followed by E-Learning Courses and Mandatory Guides. The path then leads to the Advanced Consolidation Exercise (Self Study – 16-24 hours), which is followed by Surface Automation Training (Self Study – 3 days). The final stage is the Developer Certification Path, which includes the Foundation Training Assessment, Tracking Sheet, and Developer Resources (WebEx – 1 hour). The path concludes with the Developer Certification, which is a requirement for the Professional Developer Certification.

Foundation Training	E-Learning Courses	Mandatory Guides	Advanced Consolidation Exercise (Self Study – 16-24 hours)	Surface Automation Training (Self Study – 3 days)	Developer Certification Path	Developer Certification
Foundation Training	E-Learning Courses	Mandatory Guides	Advanced Consolidation Exercise (Self Study – 16-24 hours)	Surface Automation Training (Self Study – 3 days)	Developer Certification Path	Developer Certification

Additional Training

- Advanced Consolidation Exercise (Self Study – 16-24 hours)
- Surface Automation Training (Self Study – 3 days)

Train the Trainer

- Developer Certification Path
- Foundation Training Assessment
- Tracking Sheet
- Developer Resources (WebEx – 1 hour)

Mentoring

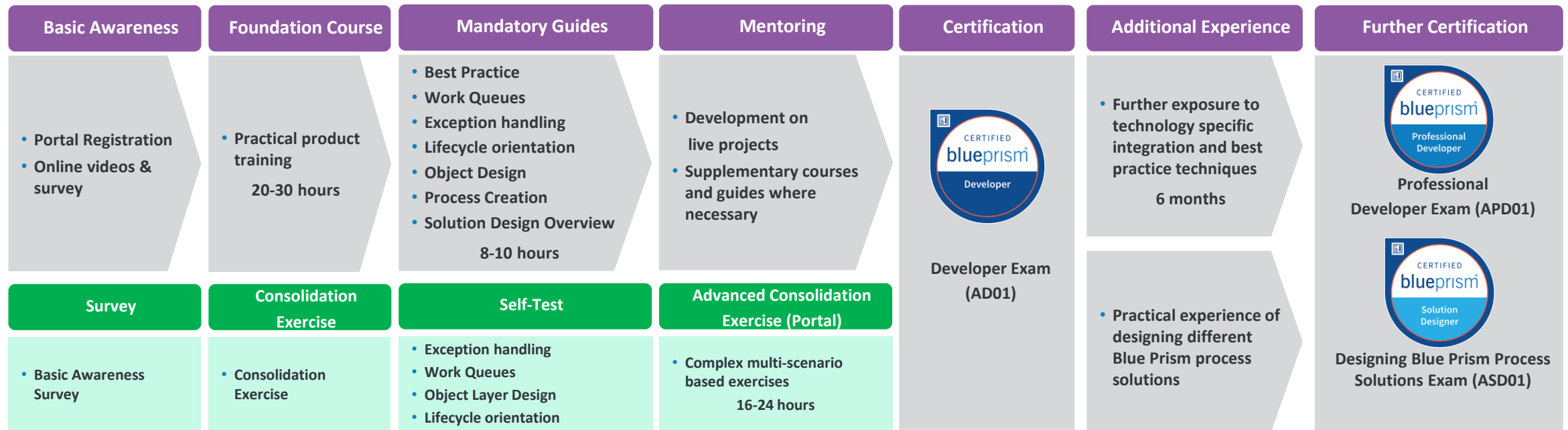
- Ongoing checkpoints until first process delivered and first batch of trainees upskilled.
- Solution Design
- Partner Upskilling
- Trainee Development

Developer Upskilling Path

The role of the developer is to build Blue Prism solutions in accordance with the Solution Design documents and recommended Best Practices.

Supplementary Courses

- Introduction to Surface Automation: 1 day (self-learning)
- Surface Automation: 2 days (self-learning)



Blue Prism Portal

Guides

VBOs

Templates

Further Product Training

Knowledge Base

User Forum

Blue Prism University



Blue Prism University

Blue Prism University provides a range of educational products and services to support the key roles in an RPA program. It enables Developers to quickly acquire the necessary skills and experience to deliver professional Blue Prism solutions. Complemented by additional materials and learning pathways for technical architects, solution designers and ROM architects.

eLearning



Blue Prism Resource Certification

Resources only become certified once they have completed the 1 hour online Certification Exam – this can only be taken after all the mandatory training modules have been completed and the individual has then had a minimum of approximately 3 months' experience of configuring processes in a client or partner environment. Resources that have taken the training but not the exam should be capable of delivering high quality processes under supervision of Certified resources.

Certification



Mentoring

To begin your journey Blue Prism's experienced consultants can be utilized to help create and embed a training model into the bedrocks and fabrications of your RPA capability foundations, whilst mentoring your current individuals in the roles they have been assigned. Blue Prism consultants provide support and guidance where the customer resources require training on the product, infrastructure and implementation methodology best practice.

Mentoring by experienced consultants

Blue Prism Portal

Starting point for access to structured training, tutorials, guides, templates, software downloads, FAQs, support, etc.

Register for BP Portal access at <https://portal.blueprism.com/>

Online Help

Server-based HTML5 Version of Product Help



BP Learning Community

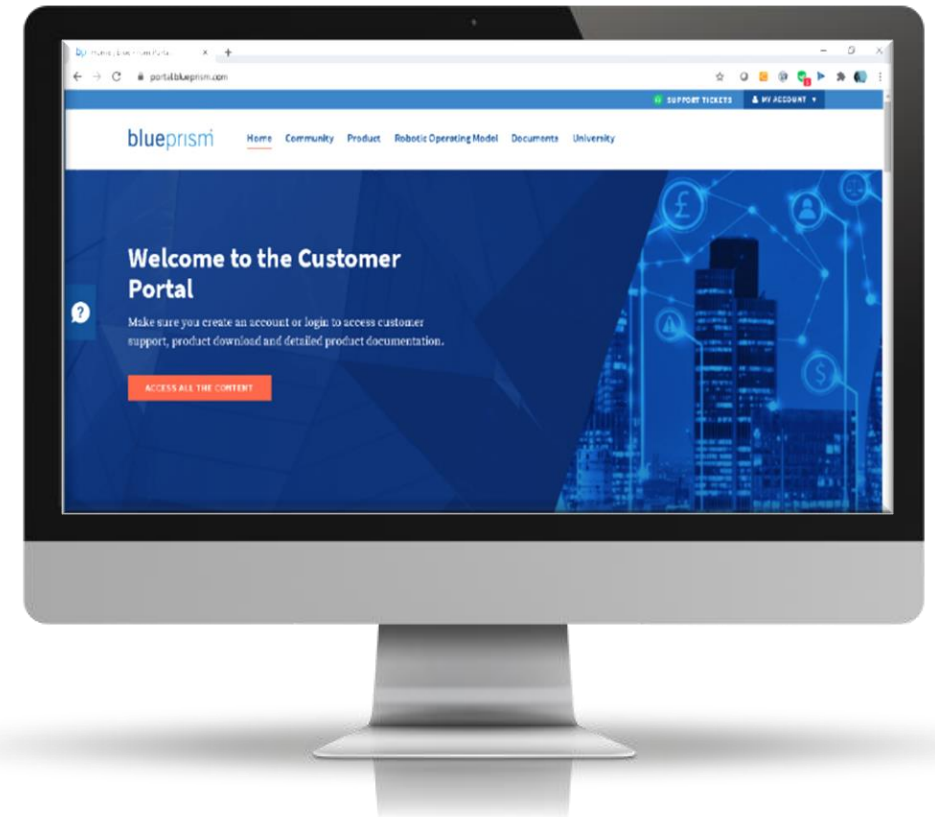
Forum users, partners, professors, students and more to access communal knowledge



<https://community.blueprism.com/home>

Blue Prism University

On-demand RPA learning program, free to use for anyone with a Blue Prism Portal login



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