

# Blue Prism

## Robotic Operating Model (ROM)

The Robotic Operating Model (ROM) is Blue Prism's industry leading approach to successfully delivering maximum business benefit through the scaled deployment of Robotic Process Automation. It has been developed based on more than a decade of experience and knowledge of deploying Blue Prism at scale in countries and industries across the globe.

It is central to Blue Prism that processes are rolled out in a structured and controlled manner within a defined Operating Model. The Blue Prism ROM has been designed to be integrated fully within our clients' incumbent change management methodologies thereby removing the need to introduce additional methodologies.



Rapidly delivering on-going business value

The ROM provides the foundations for evolving the traditional Target Operating Model to embrace the robots and establish a seamless bi-directional flow of work between the human and the digital workforce.

At the core of the ROM are seven foundations which provide a clear framework for delivering a successful automation programme within an organisation. These components are detailed below.

## The Seven Foundations of the Robotic Operating Model

### Vision

Defining the vision for process automation

Identifying the expected business benefits and outlining how these align to corporate strategy



### Organisation

Defining the organizational design that best supports delivery of the RPA capability and aligns with corporate strategy and culture



### Governance & Pipeline

Defining the opportunity assessment approach and pipeline triage procedure to optimize the number of processes selected for automation and maximise the associated business benefit



### Delivery Methodology

Agreeing the delivery approach based on Blue Prism vanilla methodology and embedding the templates and policies in existing change management methodologies



### Service Model

Agreeing the engagement model required to support operational processes. Defining the management, reporting, scheduling and referral handling processes for BAU



### People

Defining the roles and responsibilities. Supporting the selection of candidates for all roles. Defining training/mentoring approach for the Blue Prism delivery and support teams



### Technology

Defining a scalable low maintenance technical environment. Defining security policies and access models to allow Blue Prism to operate in a secure and controlled environment.



#### Key Deliverables

- A scalable and robust enterprise level solution
- An environment which is secure and controlled for Blue Prism to operate in alongside human colleagues
- A strong pipeline of automation opportunities to help deliver strategic objectives
- An extended set of policies to support the digital workforce.

## Find out more about the Robotic Operating Model

The Blue Prism team have created a wealth of collateral to support you on your RPA journey – this includes guidelines, templates and sample procedure documents for all aspects of the ROM. Please use the Portal to navigate through each component to find out more.

**For full details of pre-requisites, scope and planning approach or to initiate a ROM assessment please contact your Account Manager**