## Introduction

The Blue Prism solution provides a platform for resources from the business operations or IT teams to deliver self-service process automations on an IT supported, secure and resilient infrastructure.

Process Developers have responsibility for developing and delivering automated processes plus mentoring non-accredited developers

This document outlines the role, skills and aptitudes required for the role. This document is intended to assist in the selection of the appropriate resource from the client’s organisation - the Blue Prism Professional Services Team can provide further guidance if required.

Candidates are subjected to Blue Prism training and then typically work closely with accredited Blue Prism consultant(s) or developers during a skilling and mentoring period as part of an agility program delivery phase.

## Job Specification

* Identifying new process opportunities and accurately analysing and estimating new processes, quickly assessing feasibility.
* Analysing, understanding and documenting the business processes in detail where required.
* Identifying and communicating the technical infrastructure requirements.
* Designing Blue Prism process solutions in accordance with standard Blue Prism design principles and conventions.
* Configuring new Blue Prism processes and objects using core workflow principles that are efficient, well structured, maintainable and easy to understand.
* Creating and maintaining solution documentation.
* Supporting existing processes and implementing change requirements as part of a structured change control process.
* Mentoring colleagues through the Blue Prism training and accreditation program – providing advice and guidance on best practice and development techniques
* Problem solving issues that arise in day to day running of Blue Prism processes and providing timely responses and solutions as required.
* Communicating with Blue Prism on software related issues, suggested improvements and participating with other users in the Blue Prism community.
* Working within project planning constraints, communicating any identified project risks and issues to the delivery/project manager accordingly and providing inputs to the change control process.
* Creating and documenting test procedures and scenarios for the pre-UAT phases
* Supporting the Operational Teams during the UAT and rollout phases

## Person Specification

* A track record in the successful delivery and support of excel macros, Visual Basic scripts or other configuration/scripting type technology
* Knowledge of Blue Prism not a pre-requisite for this role as full training will be provided
* Understanding of workflow based logic and the ability to both understand a business process from a workflow diagram and to conceptualise it as an automated solution
* Willingness and ability to blend business analysis with hands-on configuration of automated processes in the Blue Prism product
* The ability to learn quickly and progress rapidly from theoretical exercises to real world delivery and mentoring tasks.
* Good communication skills with the ability to present technical details to a non-technical audience.
* Good written skills with the ability to produce clear and concise documentation
* The ability to work with a structured and methodical approach, combined with an enquiring mind.
* An understanding of, and a willingness to adhere to, formal change control procedures and disciplines.
* An aptitude for problem solving, with the ability to take a logical route to the source of an error.
* A self-starter who delivers high quality work and can adapt to new challenges, either on their own or as part of a team.