

Automation Managed Service (Blue Prism Cloud) Product-Specific Terms AND Automation Managed Service (WorkHQ Digital Workers) Product-Specific Terms

The following product-specific terms are incorporated into and in the event of any conflict, supersede, the Terms of Use Addendum which governs your use of Automation Managed Service (Blue Prism Cloud) (“AMS”) or Automation Managed Service (WorkHQ Digital Workers) (“AMS (WorkHQ Digital Workers)”). Certain terms apply only to AMS or to AMS (Work HQ Digital Workers), in each case, as indicated by reference to either:

Digital Worker Capacity and Access

- **AMS (WorkHQ Digital Workers):** You are permitted to install and maintain the on-premises components of WorkHQ Digital Workers; however, you acknowledge and agree that AMS (WorkHQ Digital Workers) is a managed service and accordingly, your usage is limited; your sole usage rights are exercised by Blue Prism as part of the delivery of AMS (WorkHQ Digital Workers).
- The capacity of at least two Blue Prism digital workers is included in your minimum monthly fees. In the event that you request additional capacity, such additional capacity may be separately chargeable.
- **AMS (WorkHQ Digital Workers):** You shall bear any infrastructure-related costs (including third party application costs) for the on-premises components of WorkHQ Digital Workers necessary or desirable for the delivery of AMS (WorkHQ Digital Workers).
- **AMS:** Your access to the digital worker platform (both development and production) is limited as described in the documentation for AMS; you will only access the digital worker platform to install applications unless otherwise agreed in advance in writing.
- **AMS (WorkHQ Digital Workers):** With your access to the on-premises AMS (WorkHQ Digital Workers), you will only access the on-premises components of WorkHQ Digital Workers to install and maintain those components unless otherwise agreed in advance in writing.

Automation Managed Service Term, Fees, and Intellectual Property

- You are committing to at least a one-year term (“Term”) with minimum annual fees (“Fees”) based on the number and complexity of processes that we are automating, managing and maintaining for you (each, a “Process”).
- The Fees are payable annually throughout the Term. You may not cancel before the end of the Term and, in the event that you opt to discontinue a Process, there will be no reduction in the Fees during the Term.
- You acknowledge and agree that Blue Prism owns all title to and intellectual property rights in automations it develops, including derivative works, enhancements, improvements and extensions. Subject to your full payment of the Fees each year, we grant you for each prepaid year a nonexclusive, non-transferable, non-sublicensable license for you and your Affiliates to use the automations created for you by us pursuant to the AMS or AMS (WorkHQ Digital Workers), as applicable. The automations may be used for your and your Affiliates’ internal business purposes only.

Support

- Support is available to you during the Term.
- Support is available only at the SS&C|Blue Prism’s Production level (as described in the Global Customer Support Services Terms available at <http://portal.blueprism.com/agreements>), and hours are limited as described in the documentation for AMS or AMS (WorkHQ Digital Workers), as applicable.
- Support includes the management and the maintenance of the automations for a given number of Processes as agreed at the beginning of your Term. If you require a change to a Process, you must engage Blue Prism for professional services under then-standard Professional Services Terms (available at <http://portal.blueprism.com/agreements>). To add a new Process or additional instances of Processes, you must order additional capacity for AMS or AMS (WorkHQ Digital Workers), as applicable.
- For the sake of clarity, Support excludes changes to automations necessitated by changes to your operating environment which break those automations. Adjustments to those automations will require

an SS&C|Blue Prism professional services engagement under then-standard SS&C|Blue Prism Professional Services Terms (available at <http://portal.blueprism.com/agreements>).