



Fair Usage Policy

This Fair Usage Policy contains the guidelines for your use of certain Blue Prism products to ensure that each customer has a consistently high-quality experience. Blue Prism takes measures including tracking and monitoring to ensure that our customers' usage stays within reasonable parameters.

Extenuating Circumstances. Blue Prism acknowledges that customers will occasionally have very high volumes of traffic outside of normal usage patterns. In cases where this traffic can reasonably be predicted, we request that you inform us with as much notice as possible to help us ensure that service delivery remains consistently high. Please reach out to your Account Manager who will coordinate with the appropriate teams.

Changes to the Fair Usage Policy. This Fair Usage policy may be updated from time to time.

Blue Prism Cloud

Component	Usage Capacity (per Digital Worker per month)	Enablement prerequisites
OCR	4,000 page reads	N/A
IADA.ai Language Translation	1,000,000 characters	N/A
IADA.ai Language Detection	10,000 messages	N/A
IADA.ai Sentiment Analysis	10,000 messages	N/A

- Customer is entitled to execute foreground and background processes concurrently up to the number of production digital workers procured.

Blue Prism Next Generation

Component	Usage Capacity (per Digital Worker per week)	Enablement prerequisites
Non-production digital workers	50 hours	N/A

- Customers who regularly exceed the Usage Capacity limits will be prompted to obtain additional non-production digital workers.
- Where Customer generates an excessive load over a short period of time, Blue Prism reserves the right to restrict the volume of transactions to be processed in our service on behalf of Customer in order to protect the Next Generation platform and other customers' usage.

Decipher (on-premises only)

Component	Usage Capacity (per Digital Worker per month)	Enablement prerequisites
Decipher	4,000 page reads	N/A

Smart Vision (hosted only)

Component	Usage Capacity (per Digital Worker per day)
Screenshots processed	25,000

- Smart Vision analyzes each screenshot Customer sends to provide Smart Vision actions per Customer request.

Document Automation (hosted only)

Fair usage policy

Definitions

Processed pages	All pages submitted to the Blue Prism Document Automation service irrespective of whether those pages are Classified and/or Digitized.
Classified pages	A page is classified when the Document Automation Service is able to match it to a template page configured in the service.
Digitized pages	A page is digitized when it has been Classified and the Document Automation Service extracts handwritten and/or printed-type fields and converts them into machine-readable data.
Cruft pages	Processed pages that cannot be Classified and, hence, cannot be Digitized.

Fair usage capacity

- Cruft Pages may not be more than 55% of Processed Pages.
- Less than 500 template sheets per pipeline.
- Less than 2,000 schema fields per pipeline.
- Less than 1,000 pages per batch.
- Maximum 50MB (megabytes) per file submitted. This is a hard system limit.

Document Automation's fair usage policy ensures that the service is performant for all users and allows Blue Prism to provide customers with a simple pricing scheme.

Blue Prism will notify you in advance if we believe your usage is not within our fair usage policy and work with you to redress the usage.