



## Fair Usage Policy

This Fair Usage Policy contains the guidelines for your use of certain Blue Prism products to ensure that each customer has a consistently high-quality experience. Blue Prism takes measures including tracking and monitoring to ensure that our customers' usage stays within reasonable parameters.

**Extenuating Circumstances.** Blue Prism acknowledges that customers will occasionally have very high volumes of traffic outside of normal usage patterns. In cases where this traffic can reasonably be predicted, we request that you inform us with as much notice as possible to help us ensure that service delivery remains consistently high. Please reach out to your Account Manager who will coordinate with the appropriate teams.

**Changes to the Fair Usage Policy.** This Fair Usage policy may be updated from time to time.

### Blue Prism Cloud

Component	Usage Capacity (per Digital Worker per <u>month</u> )
OCR	4,000 page reads
IADA.ai Language Translation	1,000,000 characters
IADA.ai Language Detection	10,000 messages
IADA.ai Sentiment Analysis	10,000 messages

- Customer is entitled to execute foreground and background processes concurrently up to the number of production digital workers procured.

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## Blue Prism Next Generation

Component	Usage Capacity (per Digital Worker per <u>week</u> )
Non-production digital workers	50 hours

- Customers who regularly exceed the Usage Capacity limits will be prompted to obtain additional non-production digital workers.
- Where Customer generates an excessive load over a short period of time, Blue Prism reserves the right to restrict the volume of transactions to be processed in our service on behalf of Customer in order to protect the Next Generation platform and other customers' usage.

## Blue Prism Smart Vision

Component	Usage Capacity (per Digital Worker per <u>day</u> )
Screenshots processed	25,000

- Smart Vision analyzes each screenshot Customer sends to provide Smart Vision actions per Customer request.

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