SS&C Blue Prism Next Generation ("Next Gen") – Third party processors and subprocessors

Next Gen, personal data and support services

In connection with its provision of services, Blue Prism Limited and SS&C Technologies, Inc. ("SS&C Blue Prism" or "Blue Prism") and their respective affiliates may engage third parties to process personal data.

In relation to support services, Blue Prism only wants to receive, and is a controller for, basic personal data (i.e. contact details and information about a person's role) in order to communicate with people requesting support (in the DPA we define this basic personal data as "Account Management Information"). We ask our customers not to share any other personal data with us.

If customers do need to share additional information with us to resolve a support issue, customers are required to alter it so as to remove any personal data before sharing the additional information (in the DPA we define this altered information as "Cleansed Information").

Save in respect of Account Management Information and analytics, for which it is a controller, Blue Prism is a processor for personal data processed in connection with its provision of services and, in such circumstances, the entities listed below may be subprocessors for that personal data.

Technology providers

The third parties included in the table below are relevant to the Next Gen Services.

Entity	Entity country	Processing activity
AuthZed	United States	Cloud hosted authorisation service
AWS	Luxembourg	Cloud hosting for all Next Gen cloud services
MongoDB	United States	Cloud hosted non-relational database service.

The following technology providers are used in relation to the provision of customer support services:

Entity	Entity country	Processing activity
AWS	Luxembourg	AWS support services provider.
Freshworks	United States	Provider of customer support helpdesk system.

Affiliates

Affiliates of Blue Prism from time to time, including those listed below, may be involved in the provision of customer support services, platform set up and management services, professional services and incident response services.

Entity	Entity country
Blue Prism Limited	United Kingdom
Blue Prism Software, Inc.	United States
Blue Prism Pty. Ltd	Australia
Blue Prism K.K.	Japan
Blue Prism Cloud Limited	United Kingdom
SS&C Technologies, Inc.	United States

Providers of consultancy services

From time to time, depending on the nature of the services being provided to you, Blue Prism may use service providers to support delivery of such services (for example, by sourcing individuals with appropriate skills to work as part of the Blue Prism project team). Information about any relevant service providers will be included in the relevant statement of work.

Updates

Blue Prism may, from time to time, decide to work with new third party processors/subprocessors, and will update the above accordingly.

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